

Questionario STUDENTI INTERNAZIONALI

si considerano valide risposte sopra i 5 rispondenti

Tutti

Invitati	Rispondenti	Tasso di risposta
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358

187

52,2%

CODICE GENERALE INTERNO	CODICE ITEM	SERVIZIO	Macroprocesso	Processo indagato	ITEM	N valido	Media	Dev St
G1	D3[SQ001]	BEFORE APPLICATION	Channels (which channel was used to gather information and which one was most effective)	Education Fair	The content provided was exhaustive	17	4,765	1,113
G1	D4[SQ001]	BEFORE APPLICATION		in-person presentation/webinars	The content of the presentation was in line with my expectation	10	4,400	1,855
G1	D4[SQ002]	BEFORE APPLICATION			The speakers were clear	10	4,400	1,800
G1	D5[SQ001]	BEFORE APPLICATION		agents/consultants	They provided correct information	10	4,500	1,432
G1	D5[SQ002]	BEFORE APPLICATION			They provided useful support	10	5,100	1,221
G1	D5[SQ003]	BEFORE APPLICATION			They also provided help for visa	10	5,300	1,005
G1	D5[SQ004]	BEFORE APPLICATION			The agent is supportive in solving the problem	10	4,900	1,221
G1	D6	BEFORE APPLICATION			OPZIONE: agent's name is:	10		
G1	D7[SQ001]	BEFORE APPLICATION		postgrad@polimi.it (pre application contact)	The office has replied promptly	0	#DIV/0!	#DIV/0!
G1	D7[SQ002]	BEFORE APPLICATION			The office provided me with complete information	0	#DIV/0!	#DIV/0!
G1	D7[SQ003]	BEFORE APPLICATION			The office is supportive in solving the problem	0	#DIV/0!	#DIV/0!
G1	D8	BEFORE APPLICATION		Are you overall satisfied with the services provided before you decided to apply?			187	4,690

CODICE GENERALE INTERNO	CODICE ITEM	SERVIZIO	Macroprocesso	Processo indagato	ITEM	N valido	Media	Dev St
G2	D10[SQ001]	DURING APPLICATION & AFTER ADMISSION	Support during the OnLine Application procedure	Documents for the admission; evaluation process; merit-based scholarships assignment process	The application was easy to complete	183	4,918	1,060
G2	D10[SQ002]	DURING APPLICATION & AFTER ADMISSION			The office has replied promptly	183	5,082	1,081
G2	D10[SQ003]	DURING APPLICATION & AFTER ADMISSION			The office was able to solve problems	181	4,961	1,245
G2	D10[SQ004]	DURING APPLICATION & AFTER ADMISSION			The staff's office is supportive in solving the problem	179	5,067	1,151
G2	D11[SQ001]	DURING APPLICATION & AFTER ADMISSION	Support once admitted	Administrative fee; University; Pre-enrolment/Visa Application; Enrolment documents; Enrolment procedure	The office has replied promptly	185	4,924	1,136
G2	D11[SQ002]	DURING APPLICATION & AFTER ADMISSION			The office was able to solve problems	183	4,891	1,254
G2	D11[SQ003]	DURING APPLICATION & AFTER ADMISSION			The staff's office is supportive in solving the problem	181	4,983	1,187
G2	D12[SQ001]	DURING APPLICATION & AFTER ADMISSION	Which channel did you find more useful to get in touch with <i>Polimi</i> during the application and admission process?		OnLine Application message board (Admissions Office)	173	4,925	1,286
G2	D12[SQ002]	DURING APPLICATION & AFTER ADMISSION			Skype (Admissions Office)	0	#DIV/0!	#DIV/0!
G2	D12[SQ003]	DURING APPLICATION & AFTER ADMISSION			OnLine Chat (International Students Office)	149	4,208	1,652
G2	D12[SQ004]	DURING APPLICATION & AFTER ADMISSION			E-mail (International Students Office + Welcome Desks)	179	4,983	1,266
G2	D12[SQ005]	DURING APPLICATION & AFTER ADMISSION			Webinars	160	4,500	1,392
G2	D13[SQ001]	DURING APPLICATION & AFTER ADMISSION	Pre-arrival information (after admission)	Communications (sent from welcome- <i>CampusName</i> @polimi.it)	Communications were sent in a timely manner	177	4,853	1,140
G2	D13[SQ002]	DURING APPLICATION & AFTER ADMISSION			Communications contain all necessary information	178	4,860	1,090
G2	D13[SQ003]	DURING APPLICATION & AFTER ADMISSION			Communications are clear	181	4,884	1,104
G2	D13[SQ004]	DURING APPLICATION & AFTER ADMISSION			Communications by e-mail are helpful	181	5,072	1,093
G2	D14[SQ001]	DURING APPLICATION & AFTER ADMISSION		Webinars	The Speakers were clear	168	5,048	1,085
G2	D14[SQ002]	DURING APPLICATION & AFTER ADMISSION			The content provided was exhaustive	168	4,685	1,287
G2	D14[SQ003]	DURING APPLICATION & AFTER ADMISSION			The platform was easy to use	168	4,976	1,102
G2	D15	DURING APPLICATION & AFTER ADMISSION	Are you overall satisfied with the application and after admission process?			187	4,807	1,067

CODICE GENERALE INTERNO	CODICE ITEM	SERVIZIO	Macroprocesso	Processo indagato	ITEM	N valido	Media	Dev St
G3	D20[SQ001]	POLIMI WEBSITE	Politecnico di Milano website - INTERNATIONAL PROSPECTIVE STUDENTS	ONLINE Application procedure (Requirements, application deadlines)	The application process is clearly described	187	5,075	1,052
G3	D20[SQ002]	POLIMI WEBSITE			The documents required for the application are clearly described	186	5,070	1,037
G3	D21[SQ001]	POLIMI WEBSITE		AFTER ADMISSION	The steps to complete "after admission" are clearly described	186	4,930	1,155
G3	D21[SQ002]	POLIMI WEBSITE			The documents required for enrolment are clearly described	186	5,038	1,049
G3	D21[SQ003]	POLIMI WEBSITE			The deadlines are clear	186	4,952	1,309
G3	D21[SQ004]	POLIMI WEBSITE			The "Before arrival" checklist is a useful tool	165	4,982	1,188
G3	D22[SQ001]	POLIMI WEBSITE		LIFE	The steps to complete to obtain the Residence Permit are clearly described	142	4,296	1,528
G3	D22[SQ002]	POLIMI WEBSITE			The steps to complete to obtain the Health Insurance are clearly described	141	4,305	1,557

G3	D23	POLIMI WEBSITE	Tell us which topics you would have preferred to have more information about:	47		
G3	D24	POLIMI WEBSITE	Overall, are you satisfied with the section of the website dedicated to international prospective students?	187	4,733	1,096

CODICE GENERALE	CODICE ITEM	SERVIZIO	Macroprocesso	Processo indagato	ITEM	N valido	Media	Dev St
G4	D30	WELCOME ACTIVITIES	WELCOME ACTIVITIES	Participation	I attended the Welcome Week			
G4	D31	WELCOME ACTIVITIES		NO Partecipation - motivation	I didn't attend it because of			
G4	D32[SQ001]	WELCOME ACTIVITIES		YES Partecipation - Analyzing the welcome week program, please evaluate the usefulness of the following presentations:	Campus life activities (student associations, language courses, Buddy project, 150 hours collaboration, libraries, international competitions)	88	4,568	1,405
G4	D32[SQ002]	WELCOME ACTIVITIES			Yes Milano services	80	4,625	1,288
G4	D32[SQ003]	WELCOME ACTIVITIES			Health insurance and residence permit for NON -EU students	82	4,768	1,391
G4	D32[SQ004]	WELCOME ACTIVITIES			The Italian national healthcare service and residence registration	77	4,766	1,347
G4	D32[SQ005]	WELCOME ACTIVITIES			Welcome from the Schools	83	4,663	1,408
G4	D32[SQ006]	WELCOME ACTIVITIES			Career Service	80	4,713	1,380
G4	D32[SQ007]	WELCOME ACTIVITIES			Meeting with your Programme Coordinator	85	4,694	1,455
G4	D32[SQ008]	WELCOME ACTIVITIES			Campus tour	68	4,294	1,707
G4	D32[SQ009]	WELCOME ACTIVITIES			Welcome happy hour	60	4,133	1,737
G4	D33	WELCOME ACTIVITIES			Please, let us know if you would have preferred to hear about other topics	8		
G4	D34	WELCOME ACTIVITIES	BUDDY PROJECT	Participation	I took part into the Buddy project			
G4	D35[SQ001]	WELCOME ACTIVITIES		YES- Evaluate your buddy	My buddy is helpful to overcome problems	95	4,147	1,847
G4	D35[SQ002]	WELCOME ACTIVITIES			My Buddy is very welcoming (es: kind, supportive...)	95	4,442	1,828
G4	D36/D37	WELCOME ACTIVITIES	CHALLENGES	We would like to understand what are the first challenges for the international student	The most difficult situation/experience (not necessarily linked to University) I had to face is: (up to 3 answers in importance order):			
G4	D38	WELCOME ACTIVITIES	Overall, are you satisfied with the welcome activities that have been organized?			187	4,417	1,406

Si ritiene complessivamente soddisfatta/o dei servizi di supporto ricevuti? (MEDIA PONDERATA CALCOLATA RISPETTO ALLE SINGOLE SODDISFAZIONI)							Media	Dev St.
							4,662	1,178