

Questionario International Students

NOTA: convenzionalmente non vengono considerate le risposte sotto i 5 rispondenti

| |
|-------------------|
| Tutti |
| Invitati |
| 1778 |
| Rispondenti |
| 749 |
| Tasso di risposta |
| 42,1% |

| CODICE GENERALE INTERNO | CODICE DOMANDA | DOMANDA | RISPOSTE | | N valido | Media | Dev St |
|---|----------------|---|--------------------------|--------------------------|----------|-------|---------|
| G1 | D3[SQ001] | Education Fair [The content provided was exhaustive] | 1 - completely disagree | 6 - totally agree | 75 | 4,227 | 1,362 |
| G1 | D4[SQ001] | in-person presentation/webinars [The content of the presentation was in line with my expectation] | 1 - completely disagree | 6 - totally agree | 54 | 4,870 | 1,019 |
| G1 | D4[SQ002] | in-person presentation/webinars [The speakers were clear] | 1 - completely disagree | 6 - totally agree | 54 | 4,926 | 0,997 |
| G1 | D5[SQ001] | agents/consultants [They provided correct information] | 1 - completely disagree | 6 - totally agree | 44 | 4,568 | 1,232 |
| G1 | D5[SQ002] | agents/consultants [They provided useful support] | 1 - completely disagree | 6 - totally agree | 43 | 4,651 | 1,255 |
| G1 | D5[SQ003] | agents/consultants [They also provided help for visa] | 1 - completely disagree | 6 - totally agree | 40 | 4,200 | 1,584 |
| G1 | D5[SQ004] | agents/consultants [The agent is supportive in solving the problem] | 1 - completely disagree | 6 - totally agree | 44 | 4,341 | 1,507 |
| G1 | D7[SQ001] | postgrad@polimi.it (pre application contact) [The office has replied promptly] | 1 - completely disagree | 6 - totally agree | | | |
| G1 | D7[SQ002] | postgrad@polimi.it (pre application contact) [The office provided me with complete information] | 1 - completely disagree | 6 - totally agree | | | |
| G1 | D7[SQ003] | postgrad@polimi.it (pre application contact) [The office is supportive in solving the problem] | 1 - completely disagree | 6 - totally agree | | | |
| G1 | D8 | Are you overall satisfied with the services provided before you decided to apply? | 1 - not satisfied at all | 6 - completely satisfied | 749 | 4,607 | 1,056 |
| G2 | D10[SQ001] | Support during the OnLine Application procedure [The application was easy to complete] | 1 - completely disagree | 6 - totally agree | 737 | 4,832 | 1,198 |
| G2 | D10[SQ002] | Support during the OnLine Application procedure [The office has replied promptly] | 1 - completely disagree | 6 - totally agree | 704 | 4,761 | 1,215 |
| G2 | D10[SQ003] | Support during the OnLine Application procedure [The office was able to solve problems] | 1 - completely disagree | 6 - totally agree | 687 | 4,763 | 1,232 |
| G2 | D10[SQ004] | Support during the OnLine Application procedure [The staff's office is supportive in solving the problem] | 1 - completely disagree | 6 - totally agree | 687 | 4,790 | 1,235 |
| G2 | D11[SQ001] | Support once admitted [The office has replied promptly] | 1 - completely disagree | 6 - totally agree | 718 | 4,684 | 1,279 |
| G2 | D11[SQ002] | Support once admitted [The office was able to solve problems] | 1 - completely disagree | 6 - totally agree | 705 | 4,631 | 1,341 |
| G2 | D11[SQ003] | Support once admitted [The staff's office is supportive in solving the problem] | 1 - completely disagree | 6 - totally agree | 705 | 4,670 | 1,320 |
| G2 | D12[SQ001] | Which channel did you find more useful to get in touch with PoliMi during the application and admission process? [OnLine Application message board (Admissions Office)] | 1 - completely disagree | 6 - totally agree | 657 | 4,871 | 1,269 |
| G2 | D12[SQ002] | Which channel did you find more useful to get in touch with PoliMi during the application and admission process? [Skype (Admissions Office)] | 1 - completely disagree | 6 - totally agree | 316 | 3,462 | 1,760 |
| G2 | D12[SQ003] | Which channel did you find more useful to get in touch with PoliMi during the application and admission process? [OnLine Chat (International Students Office)] | 1 - completely disagree | 6 - totally agree | 566 | 4,200 | 1,613 |
| G2 | D12[SQ004] | Which channel did you find more useful to get in touch with PoliMi during the application and admission process? [E-mail (International Students Office + Welcome Desks)] | 1 - completely disagree | 6 - totally agree | 653 | 4,700 | 1,394 |
| G2 | D12[SQ005] | Which channel did you find more useful to get in touch with PoliMi during the application and admission process? [Webinars] | 1 - completely disagree | 6 - totally agree | 516 | 4,238 | 1,521 |
| G2 | D13[SQ001] | Pre-arrival information (after admission)Communications (sent from welcome-CampusName@polimi.it) [Communications were sent in a timely manner] | 1 - completely disagree | 6 - totally agree | 723 | 4,658 | 1,353 |
| G2 | D13[SQ002] | Pre-arrival information (after admission)Communications (sent from welcome-CampusName@polimi.it) [Communications contain all necessary information] | 1 - completely disagree | 6 - totally agree | 724 | 4,591 | 1,340 |
| G2 | D13[SQ003] | Pre-arrival information (after admission)Communications (sent from welcome-CampusName@polimi.it) [Communications are clear] | 1 - completely disagree | 6 - totally agree | 726 | 4,623 | 1,350 |
| G2 | D13[SQ004] | Pre-arrival information (after admission)Communications (sent from welcome-CampusName@polimi.it) [Communications by e-mail are helpful] | 1 - completely disagree | 6 - totally agree | 723 | 4,813 | 1,318 |
| G2 | D14[SQ001] | Pre-arrival information (after admission)Webinars [The Speakers were clear] | 1 - completely disagree | 6 - totally agree | 618 | 4,728 | 1,253 |
| G2 | D14[SQ002] | Pre-arrival information (after admission)Webinars [The content provided was exhaustive] | 1 - completely disagree | 6 - totally agree | 621 | 4,322 | 1,390 |
| G2 | D14[SQ003] | Pre-arrival information (after admission)Webinars [The platform was easy to use] | 1 - completely disagree | 6 - totally agree | 633 | 4,684 | 1,277 |
| G2 | D15 | Are you overall satisfied with the application and after admission process? | 1 - not satisfied at all | 6 - completely satisfied | 749 | 4,605 | 1,153 |
| G3 | D20[SQ001] | OnLine Application procedure (Requirements, application deadlines) [The application process is clearly described] | 1 - completely disagree | 6 - totally agree | 743 | 4,917 | 1,169 |
| G3 | D20[SQ002] | OnLine Application procedure (Requirements, application deadlines) [The documents required for the application are clearly described] | 1 - completely disagree | 6 - totally agree | 745 | 4,950 | 1,186 |
| G3 | D21[SQ001] | After admission [The steps to complete after admission are clearly described] | 1 - completely disagree | 6 - totally agree | 745 | 4,784 | 1,250 |
| G3 | D21[SQ002] | After admission [The documents required for enrolment are clearly described] | 1 - completely disagree | 6 - totally agree | 744 | 4,840 | 1,263 |
| G3 | D21[SQ003] | After admission [The deadlines are clear] | 1 - completely disagree | 6 - totally agree | 745 | 4,974 | 1,279 |
| G3 | D21[SQ004] | After admission [The "Before arrival" checklist is a useful tool] | 1 - completely disagree | 6 - totally agree | 694 | 4,931 | 1,203 |
| G3 | D22[SQ001] | Life [The steps to obtain the Residence Permit are clearly described] | 1 - completely disagree | 6 - totally agree | 637 | 4,162 | 1,560 |
| G3 | D22[SQ002] | Life [The steps to obtain Health Insurance are clearly described] | 1 - completely disagree | 6 - totally agree | 627 | 3,978 | 1,556 |
| G3 | D24 | Overall, are you satisfied with the section of the website dedicated to international prospective students? | 1 - not satisfied at all | 6 - completely satisfied | 749 | 4,526 | 1,141 |
| G4 | D32[SQ001] | Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [Campus Life opportunities (sport, College Coach, equal opportunities, student associations, language courses, Buddy project, International competitions, Polimi tour Guide, agreements for students)] | 1 - completely disagree | 6 - totally agree | 244 | 4,582 | 1,308 |
| G4 | D32[SQ002] | Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [Yes Milano services] | 1 - completely disagree | 6 - totally agree | 208 | 4,606 | 1,330 |
| G4 | D32[SQ003] | Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [Health insurance and residence permit for NON -EU students] | 1 - completely disagree | 6 - totally agree | 207 | 4,594 | 1,308 |
| G4 | D32[SQ004] | Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [The Italian national healthcare service and residence registration] | 1 - completely disagree | 6 - totally agree | 202 | 4,356 | 1,401 |
| G4 | D32[SQ005] | Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [Welcome from the Schools] | 1 - completely disagree | 6 - totally agree | 240 | 4,663 | 1,294 |
| G4 | D32[SQ006] | Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [Career Service] | 1 - completely disagree | 6 - totally agree | 212 | 4,547 | 1,333 |
| G4 | D32[SQ007] | Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [Campus tour] | 1 - completely disagree | 6 - totally agree | 161 | 4,441 | 1,482 |
| G4 | D32[SQ008] | Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [Welcome from the International Students Office] | 1 - completely disagree | 6 - totally agree | 240 | 4,596 | 1,307 |
| G4 | D32[SQ009] | Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [ESN student association] | 1 - completely disagree | 6 - totally agree | 193 | 4,606 | 1,324 |
| G4 | D32[SQ010] | Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [Welcome happy hour] | 1 - completely disagree | 6 - totally agree | 129 | 4,519 | 1,420 |
| G4 | D35[SQ001] | Evaluate your buddy: [The Buddy answered to my questions] | 1 - completely disagree | 6 - totally agree | 235 | 4,528 | 1,827 |
| G4 | D35[SQ002] | Evaluate your buddy: [My buddy is very welcoming (es: kind, supportive...)] | 1 - completely disagree | 6 - totally agree | 235 | 4,468 | 1,864 |
| G4 | D38 | Overall, are you satisfied with the welcome activities that have been organized? | 1 - not satisfied at all | 6 - completely satisfied | 749 | 4,167 | 1,250 |
| Si ritiene complessivamente soddisfatta/o dei servizi di supporto ricevuti? (MEDIA PONDERATA CALCOLATA RISPETTO ALLE SINGOLE SODDISFAZIONI) | | | | | | Media | Dev St. |
| | | | | | | 4,476 | 1,152 |