## **Questionario International Students**

			Tasso di risposta 31,9%							
CODICE GENERALE INTERNO	CODICE DOMANDA	DOMANDA	RISPOSTE			Media	Dev St			
G1	D3[SQ001]	Education Fair [The content provided was exhaustive]	1 - entirely false	6 - entirely true	55	4,236	1,220			
G1	D4[SQ001]	in-person presentation/webinars [The content of the presentation was in line with my expectation]	1 - entirely false	6 - entirely true	35	4,857	1,099			
G1	D4[SQ002]	in-person presentation/webinars [The speakers were clear]	1 - entirely false	6 - entirely true	35	4,943	1,068			
G1	D5[SQ001]	agents/consultants [They provided correct information]	1 - entirely false	6 - entirely true	19	4,632	1,265			
G1		agents/consultants [They provided useful support]	1 - entirely false	6 - entirely true	18	4,500	1,167			
G1	D5[SQ003]	agents/consultants [They also provided help for visa]	1 - entirely false	6 - entirely true	17	4,588	1,375			
G1 G1		agents/consultants [The agent is supportive in solving the problem] postgrad@polimi.it (pre application contact) [The office has replied promptly]	1 - entirely false 1 - entirely false	6 - entirely true 6 - entirely true	17	4,706	1,072			
G1		postgrad@polimi.it (pre application contact) [The office provided me with complete information]	1 - entirely false	6 - entirely true						
G1	D7[SQ003]	postgrad@polimi.it (pre application contact) [The office is supportive in solving the problem]	1 - entirely false	6 - entirely true						
G1	D8	Are you overall satisfied with the services provided before you decided to apply?	1 - completely unsatisfied		598	4,477	1,149			
G2		Support during the OnLine Application procedure [The application was easy to complete]	1 - entirely false	6 - entirely true	587	4,709	1,273			
G2 G2		Support during the OnLine Application procedure [The office has replied promptly] Support during the OnLine Application procedure [The office was able to solve problems]	1 - entirely false 1 - entirely false	6 - entirely true 6 - entirely true	566 550	4,756 4,707	1,185 1,245			
	-	Support during the Online Application procedure [The office was able to solve problems]								
G2	D10[SQ004]	problem]	1 - entirely false	6 - entirely true	553	4,770	1,243			
G2			1 - entirely false	6 - entirely true	567	4,757	1,198			
G2		Support once admitted [The office was able to solve problems]	1 - entirely false	6 - entirely true	558	4,642	1,304			
G2	-	Support once admitted [The staff's office is supportive in solving the problem]  Which channel did you find more useful to get in touch with PoliMi during the application and	1 - entirely false	6 - entirely true	556	4,664	1,329			
G2 G2	D12[SQ001]	admission process? [OnLine Application message board (Admissions Office)] Which channel did you find more useful to get in touch with PoliMi during the application and	1 - entirely false 1 - entirely false	6 - entirely true 6 - entirely true	523 465	4,815	1,209 1,526			
GZ	D12[3Q002]	admission process? [OnLine Chat (International Students Office)]	1 - entirely laise	6 - entirely true	403	4,320	1,320			
G2	D12[SQ003]	Which channel did you find more useful to get in touch with PoliMi during the application and admission process? [E-mail (International Students Office + Welcome Desks)]  Which channel did you find more useful to get in touch with PoliMi during the application and	1 - entirely false	6 - entirely true	519	4,726	1,316			
G2	D12[SQ004]	admission process? [Webinars] Pre-arrival information (after admission)Communications (sent from welcome-	1 - entirely false	6 - entirely true	425	4,254	1,454			
G2	D13[SQ001]	CampusName@polimi.it) [Communications were sent in a timely manner]  Pre-arrival information (after admission)Communications (sent from welcome-	1 - entirely false	6 - entirely true	563	4,735	1,212			
G2	D13[SQ002]	CampusName@polimi.it) [Communications contain all necessary information]  Pre-arrival information (after admission)Communications (sent from welcome-	1 - entirely false	6 - entirely true	567	4,658	1,202			
G2	D13[SQ003]	CampusName@polimi.it) [Communications are clear] Pre-arrival information (after admission)Communications (sent from welcome-	1 - entirely false	6 - entirely true	565	4,612	1,275			
G2	D13[SQ004]	CampusName@polimi.it) [Comunications by e-mail are helpful]	1 - entirely false	6 - entirely true	564	4,848	1,201			
G2	D14[SQ001]	Pre-arrival information (after admission)Webinars [The Speakers were clear]	1 - entirely false	6 - entirely true	472	4,720	1,164			
G2 G2		Pre-arrival information (after admission)Webinars [The content provided was exhaustive]  Pre-arrival information (after admission)Webinars [The platform was easy to use]	1 - entirely false 1 - entirely false	6 - entirely true 6 - entirely true	472 483	4,379 4,607	1,296 1,234			
G2	D14[3Q003]	Are you overall satisfied with the application and after admission process?	1 - completely unsatisfied	·	598	4,574	1,122			
G3	D20[SQ001]	OnLine Application procedure (Requirements, application deadlines) [The application process is clearly described]	1 - entirely false	6 - entirely true	593	4,862	1,176			
G3	D20[SQ002]	OnLine Application procedure (Requirements, application deadlines) [The documents required for the application are clearly described]	1 - entirely false	6 - entirely true	595	4,795	1,268			
G3		After admission [The steps to complete after admission are clearly described]	1 - entirely false	6 - entirely true	595	4,704	1,260			
G3	[]	After admission [The documents required for enrolment are clearly described]	1 - entirely false	6 - entirely true	595	4,669	1,340			
G3 G3		After admission [The deadlines are clear]  After admission [The "Before arrival" checklist is a useful tool]	1 - entirely false 1 - entirely false	6 - entirely true 6 - entirely true	596 561	5,029 4,873	1,176 1,165			
G3		Life [The steps to obtain the Residence Permit are clearly described]	1 - entirely false	6 - entirely true	527	4,182	1,483			
G3		Life [The steps to obtain Health Insurance are clearly described]	1 - entirely false	6 - entirely true	511	4,049	1,496			
G3	D24	Overall, are you satisfied with the section of the website dedicated to international prospective students?	1 - completely unsatisfied	6 - fully satisfied	598	4,490	1,112			
G4	D32[SQ001]	Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [Welcome from the Schools]	1 - completely useless	6 - totally useful	262	4,664	1,252			
G4	D32[SQ002]	Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [Welcome from the administrative offices]	1 - completely useless	6 - totally useful	260	4,681	1,257			
G4	D32[SQ003]	Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [Yes Milano services]	1 - completely useless	6 - totally useful	226	4,562	1,420			
G4	D32[SQ004]	Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [Health insurance, residence permit for NON -EU students and residence registration]	1 - completely useless	6 - totally useful	237	4,641	1,436			
G4	D32[SQ005]	Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [Career Service]	1 - completely useless	6 - totally useful	208	4,486	1,293			
G4	D32[SQ006]	Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [Campus tour]	1 - completely useless	6 - totally useful	200	4,640	1,428			
G4	D32[SQ007]	Analyzing the welcome week program, please evaluate the usefulness of the following presentations:  [Made in Polimi exhibition]	1 - completely useless	6 - totally useful	139	4,489	1,466			
G4	D32[SQ008]	Analyzing the welcome week program, please evaluate the usefulness of the following presentations:  [Sport activities]	1 - completely useless	6 - totally useful	145	4,559	1,447			
G4	D32[SQ009]	Analyzing the welcome week program, please evaluate the usefulness of the following presentations:  [ESN student association]  Analyzing the welcome week program, please evaluate the usefulness of the following presentations:	1 - completely useless	6 - totally useful	150	4,713	1,368			
G4	D32[SQ010]	Analyzing the welcome week program, please evaluate the usefulness of the following presentations: [Campus Treasure Hunt]  Analyzing the welcome week program, please evaluate the usefulness of the following presentations:	1 - completely useless	6 - totally useful	109	4,523	1,450			
G4	D32[SQ011]	[Student Associations Fair]  Analyzing the welcome week program, please evaluate the usefulness of the following presentations:  [Student Associations Fair]	1 - completely useless	6 - totally useful	158	4,544	1,344			
G4	D32[SQ012]	How to navigate in Milan with ATM]  Analyzing the welcome week program, please evaluate the usefulness of the following presentations:  [Analyzing the welcome week program, please evaluate the usefulness of the following presentations:	1 - completely useless	6 - totally useful	141	4,660	1,336			
G4	D32[SQ013]	[Cultural Shock seminar]  [Analyzing the welcome week program, please evaluate the usefulness of the following presentations:	1 - completely useless	6 - totally useful	138	4,761	1,322			
G4 G4	D32[SQ014]	[Bovisa Final Event]  Evaluate your buddy: [The Buddy answered to my questions]	1 - completely useless 1 - completely disagree	6 - totally useful 6 - totally agree	163 237	4,712 4,751	1,447 1,687			
G4	D35[SQ001]	Evaluate your buddy: [My buddy is very welcoming (es: kind, supportive)]	1 - completely disagree	6 - totally agree	237	4,646	1,798			
G4	D38	Overall, are you satisfied with the welcome activities that have been organized?	1 - not satisfied at all	6 - completely satisfied	598	4,231	1,215			

Si ritiene complessivamente soddisfatta/o dei servizi di supporto ricevuti? (MEDIA PONDERATA CALCOLATA RISPETTO ALLE SINGOLE SODDISFAZIONI)	Media	Dev St.
31 Interie Complessivalmente soudisiatta/o dei servizi di supporto neevdui: [INIEDIA FONDERATA CALCOLATA RISFETTO ALLE SINGOLE SODDISFAZIONI)	4,443	1,150